

## COPY IDEA.

Please feel free to edit the copy for your business needs.

### 5. Follow Up Held Pending Customer WhatsApp Message

*If a customer hasn't submitted the required documents for their order to be processed, follow up and assist them to avoid delays.*

Hi [Customer Name]! 😊

I hope you're well.

I noticed that your recent Pres Les order is missing some [\_ Edit accordingly - payment details or supporting documents\_] needed to process it.

I want to ensure you receive your perfect and stunning Pres Les product that will bring warmth and joy to your dream home. 🏠✨

Please refer to the outstanding documents, and if you need any help or have questions, don't hesitate to reach out – I'm here to support you every step of the way! 💖

Thank you for your trust and support! 🌟